Important: Check for Windows updates prior to installing the driver and software. Our customer may need to wait for updates to complete and then call back.

After computer is up to date, move forward with the installation.

Perform a search for "Advanced Startup." Then select "change advanced startup options, on the next screen select "Restart now."

After some time you will be prompted with a menu containing the following options.

1. Continue
2. Troubleshoot
3. Turn off

Choose Troubleshoot

Then the following menu appears:

Reset this PC
Advanced Options

Choose Advanced Options

Then the following menu appears

System Restore
System Image Recovery
Automatic Repair
Command Prompt
Startup settings
Choose Startup Settings, then Click Restart.

Now the computer will restart and the boot menu appears:
1. Enable debugging
2. Enable boot logging
3. Enable low resolution video
4. Enable safe mode
5. Enable safe mode with networking
6. Enable safe mode with command prompt
7. Disable driver signature enforcement
8. Disable early launch anti-malware protection
9. Disable automatic restart after failure

Choose "Disable Driver signature Enforcement" from the menu. Now windows will start and you can do the installation of the driver that is not signed.

Be sure to remove the Epson driver after updating to EKripdriver or AnaJet 64-Bit driver.