Onboarding Webinar 2

Post Setup Onboarding Webinar 2

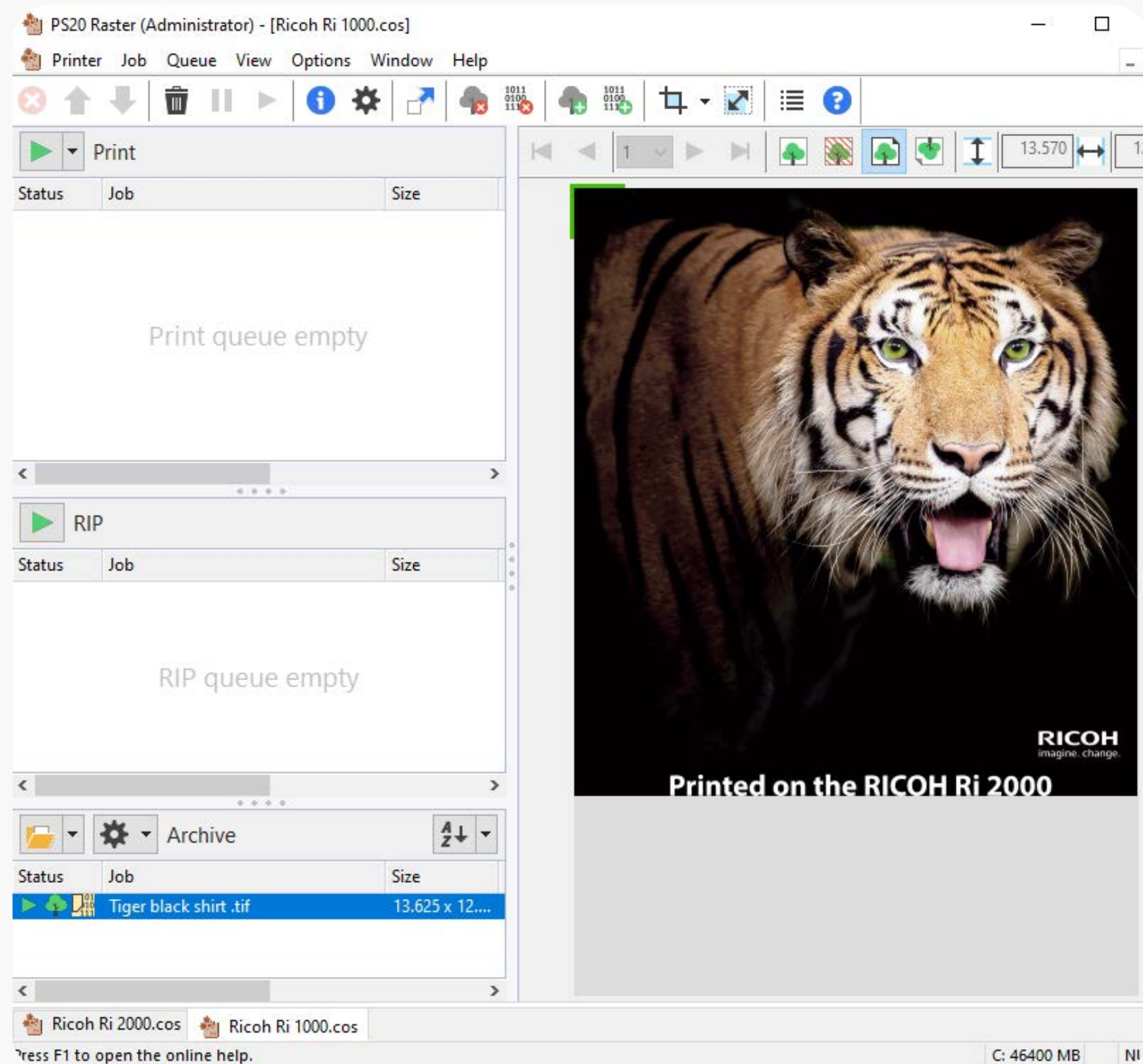- ➤ **Onboarding Process**
- ➤ **ColorGATE RIP**
- ➤ **Pretreatment Review**
- ➤ **Weekly Maintenance**
- ➤ **Log Extraction**
- ➤ **DTGU**
- ➤ **Printer Analytics Tool**
- ➤ **Prerequisites for next Onboarding**

RICOH
imagine. change.

RICOH DTG ONBOARDING

- **Checkpoint 2**
- **Completion of DTGU**
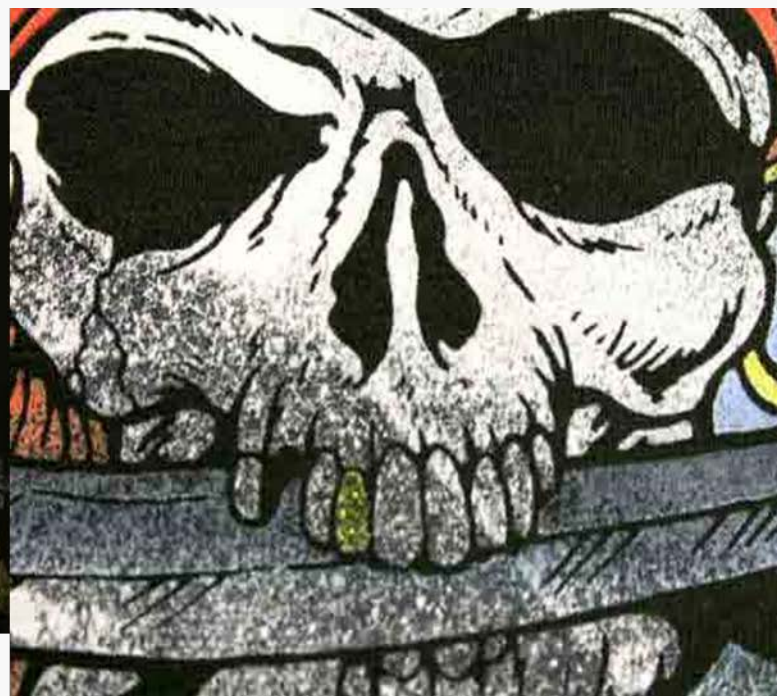- **Remainder of Onboarding**

ColorGATE

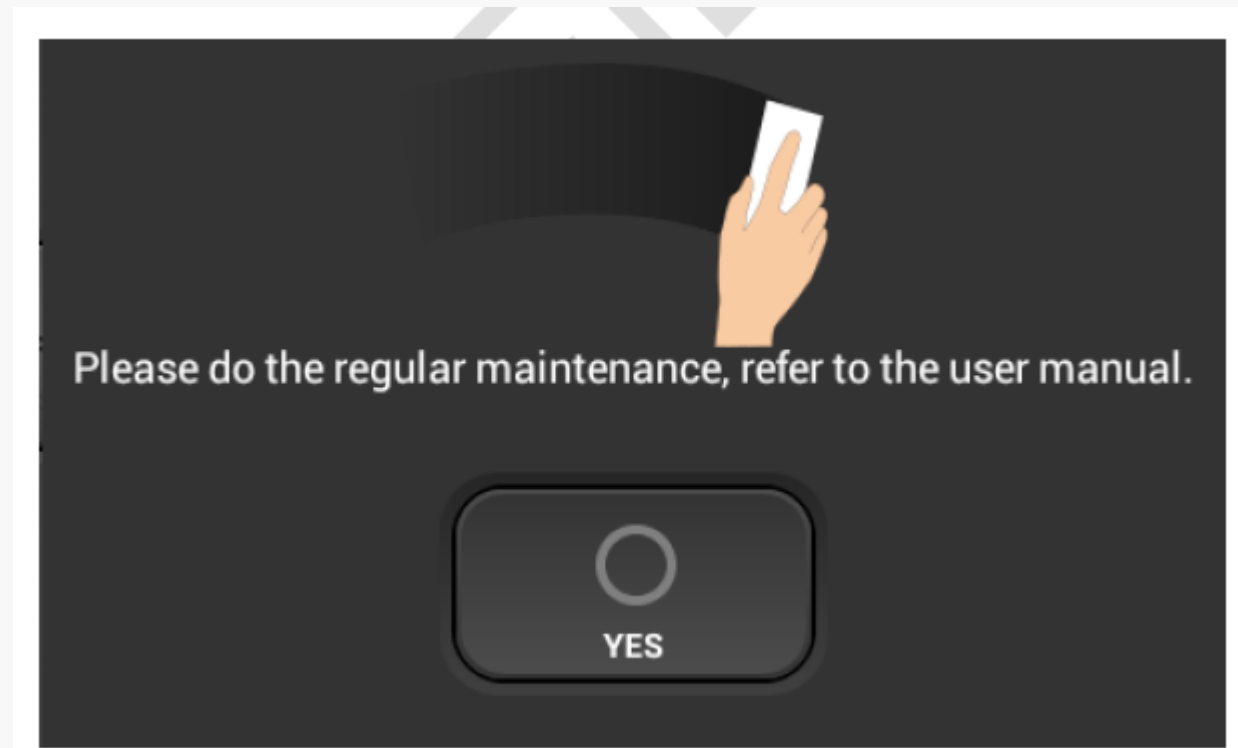- **ColorGATE already installed**
- **Hot Folders**
- **Questions**

PRETREATMENT

- **When should you pretreat?**
- **Why is pretreatment needed?**
- **Difference between Wagner and Viper Mini.**
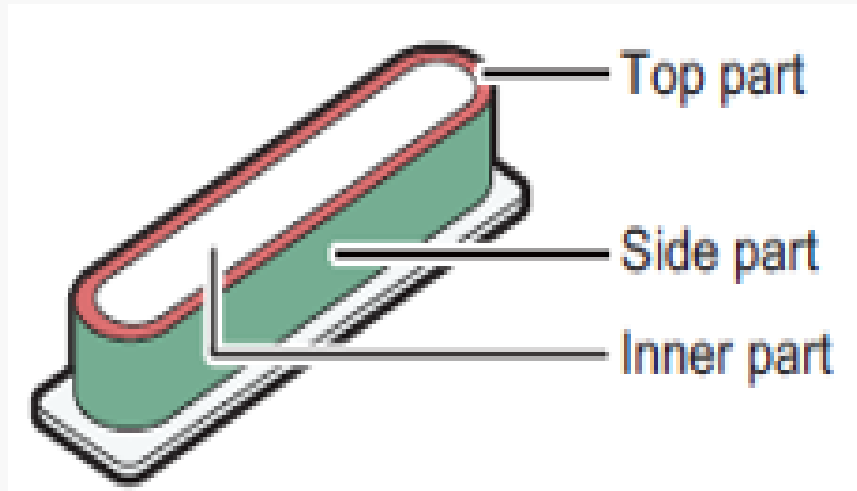
WEEKLY MAINTENANCE

Please do the regular maintenance, refer to the user manual.

YES

- **Importance of weekly maintenance.**
- **Should have performed at least 2 by now.**
- **Questions – onboarding@ricohdtg.com**
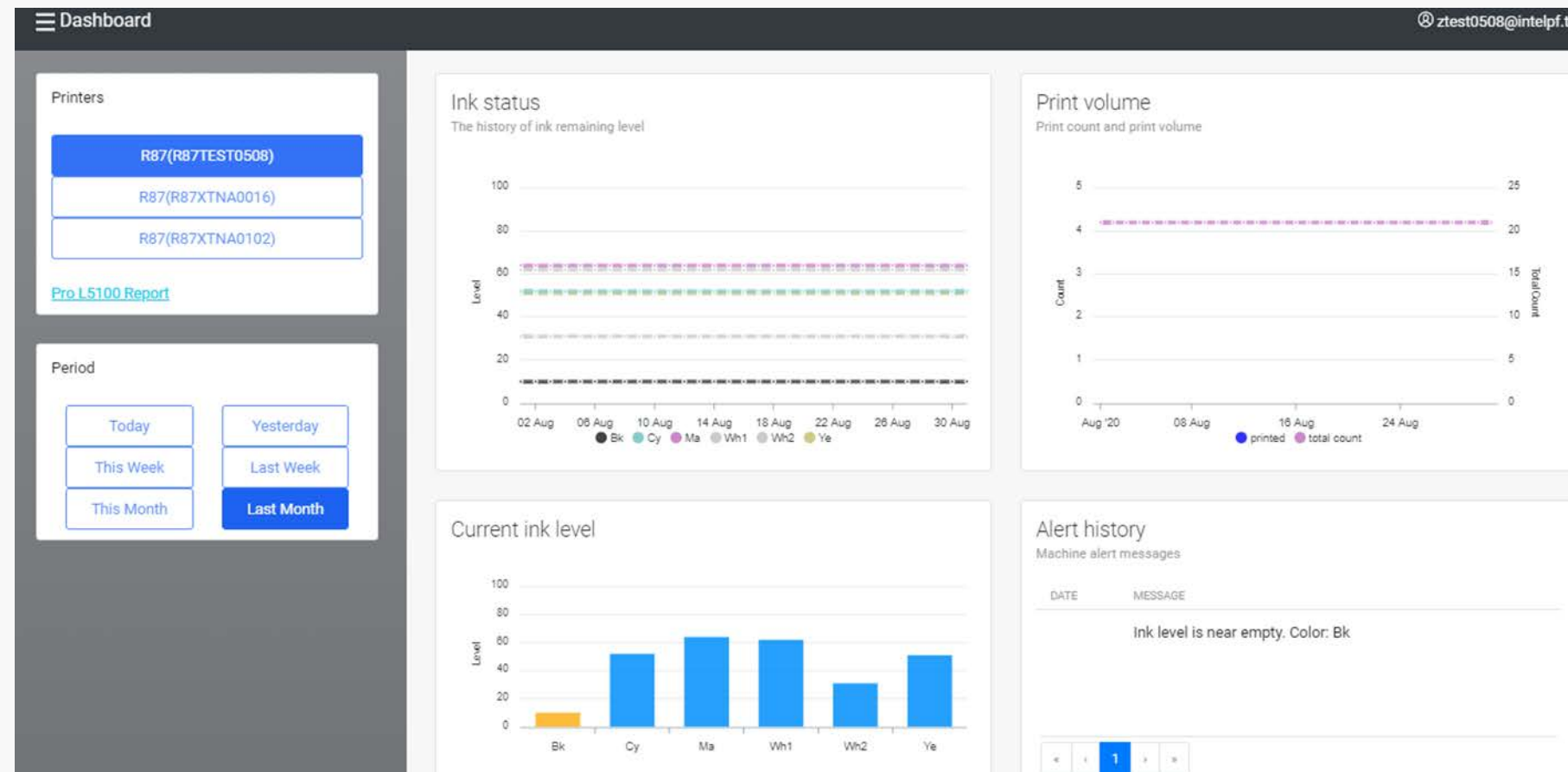
WEEKLY MAINTENANCE TIPS

PRINT LOGS

Search "total layer : 1" (47 hits in 15 files of 30 searched)
    C:\Users\Jeremy\Downloads\logcat\logcat_R870XA00092_20210531.log (2 hits)
    C:\Users\Jeremy\Downloads\logcat\logcat_R870XA00092_20210601.log (2 hits)
    C:\Users\Jeremy\Downloads\logcat\logcat_R870XA00092_20210606.log (1 hit)
    C:\Users\Jeremy\Downloads\logcat\logcat_R870XA00092_20210609.log (2 hits)
    C:\Users\Jeremy\Downloads\logcat\logcat_R870XA00092_20210610.log (2 hits)
    C:\Users\Jeremy\Downloads\logcat\logcat_R870XA00092_20210611.log (1 hit)
    C:\Users\Jeremy\Downloads\logcat\logcat_R870XA00092_20210615.log (2 hits)
    C:\Users\Jeremy\Downloads\logcat\logcat_R870XA00092_20210616.log (2 hits)
    C:\Users\Jeremy\Downloads\logcat\logcat_R870XA00092_20210617.log (8 hits)
    C:\Users\Jeremy\Downloads\logcat\logcat_R870XA00092_20210627.log (13 hits)
    C:\Users\Jeremy\Downloads\logcat\logcat_R870XA00092_20210628.log (1 hit)
    C:\Users\Jeremy\Downloads\logcat\logcat_R870XA00092_20210629.log (7 hits)
    C:\Users\Jeremy\Downloads\logcat\logcat_R870XA00092_20210630.log (2 hits)
    C:\Users\Jeremy\Downloads\logcat\logcat_R870XA00092_20210701.log (1 hit)
    C:\Users\Jeremy\Downloads\logcat\logcat_R870XA00092_20210702.log (1 hit)
Search "Total layer : 2" (213 hits in 16 files of 30 searched)
    C:\Users\Jeremy\Downloads\logcat\logcat_R870XA00092_20210531.log (4 hits)
    C:\Users\Jeremy\Downloads\logcat\logcat_R870XA00092_20210601.log (4 hits)
    C:\Users\Jeremy\Downloads\logcat\logcat_R870XA00092_20210602.log (2 hits)
    C:\Users\Jeremy\Downloads\logcat\logcat_R870XA00092_20210603.log (14 hits)
    C:\Users\Jeremy\Downloads\logcat\logcat_R870XA00092_20210605.log (4 hits)
    C:\Users\Jeremy\Downloads\logcat\logcat_R870XA00092_20210606.log (10 hits)
    C:\Users\Jeremy\Downloads\logcat\logcat_R870XA00092_20210608.log (16 hits)
    C:\Users\Jeremy\Downloads\logcat\logcat_R870XA00092_20210609.log (14 hits)
    C:\Users\Jeremy\Downloads\logcat\logcat_R870XA00092_20210611.log (12 hits)
    C:\Users\Jeremy\Downloads\logcat\logcat_R870XA00092_20210615.log (4 hits)
    C:\Users\Jeremy\Downloads\logcat\logcat_R870XA00092_20210616.log (8 hits)
    C:\Users\Jeremy\Downloads\logcat\logcat_R870XA00092_20210617.log (43 hits)
    C:\Users\Jeremy\Downloads\logcat\logcat_R870XA00092_20210629.log (11 hits)
    C:\Users\Jeremy\Downloads\logcat\logcat_R870XA00092_20210630.log (2 hits)
    C:\Users\Jeremy\Downloads\logcat\logcat_R870XA00092_20210701.log (2 hits)
    C:\Users\Jeremy\Downloads\logcat\logcat_R870XA00092_20210702.log (63 hits)

C:\Users\████\Downloads\logcat\logcat_R870XA00092_20210703.log (1 hit)
    Line 15: 2021/07/03 00:55:55 StatusMngr: Machine Status Error = true
C:\Users\████\Downloads\logcat\logcat_R870XA00092_20210704.log (1 hit)
    Line 566: 2021/07/04 15:12:20 StatusMngr: Machine Status Error = false

- **What are print logs?**
- **Print log information contents.**
- **Why will a Ricoh technician ask for them?**
- **How to obtain print logs?**

Printer Analytics Tool

- **What is the Printer Analytics Tool?**
- **How do I use it?**
- **Why is it beneficial?**

RICOH DTG UNIVERSITY

- **If you have not attended DTGU yet, you must do so before Webinar 3.**
- **What if I am unable to attend the live session?**

RICOH DTG ONBOARDING CHECKPOINT 3 PREREQUISITES

- **What do I need to do before attending the next webinar?**
- **What information will be covered in the next session?**

For any questions about today's subjects please send your question to
onboarding@ricohdtg.com